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TO:

Art Unit 3728 - Mail Code Amendment

COMPANY: USPTO

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FROM: MICHAEL G. VOORHEES

NUMBER OF PAGES (Including cover): 9Please file the attached **AMENDMENT** for the following:

APPLICANT : BRATTESANI, et al.  
SERIAL NO : 10/691,074  
FILED : October 22, 2003  
TITLE : CUSTOMER CUSTOMIZABLE INTERACTION  
PACKAGING AND METHOD FOR USING SAME

Grp./A.U. : 3728  
Examiner : FRANCIS, Faye  
Conf. No. : 9322  
Docket No. : P06460US00

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**PATENT**

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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**AMENDMENT**

Commissioner for Patents  
P.O. Box 1450  
Mail Stop Amendment  
Alexandria, VA 22313-1450

Dear Madam:

In response to the Office Action mailed March 15, 2005, please amend the above-entitled application as follows:

## =====

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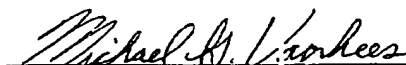
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Michael G. Voorhees